

Fleury Group recognizes Atento as its best provider during 2016 in Brazil

- Fleury Group is the leading provider of private healthcare services in Brazil

SAO PAULO, February 22, 2017 – Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the three top providers worldwide, has been recognized by the Fleury Group’s Program of Excellence in Relationship with the Supply Chain (PERC – Abbreviation in Portuguese), as its 2016 leading supplier in Brazil.

Fleury Group is the leading provider of private healthcare services in Brazil. The program, which is in its 7th edition, has recognized six supplier companies analyzing the aspects of quality, terms and conditions, sustainability, compliance, creativity and innovation. Atento came first in the “Outstanding” category.

According to Fleury Group, the innovations and process improvement provided by 62 suppliers participating in the program generated an added value of R\$ 1.9 million for the company. From all 481 ideas suggested, 147 were implemented.

For Alejandro Reynal, Atento's Chief Executive Officer the recognition reflects Atento’s commitment to offer the best customer experience solutions to their clients: “We are very proud to be recognized by Fleury Group, the leading private healthcare provider in Brazil, and even more so for receiving the “Outstanding” recognition in the PERC 2017, taking the lead of the list of the Fleury Group suppliers.”

For Mario Câmara, Managing Director of Atento Brazil, “The recognition of our partnership with Fleury Group is one more example of how Atento provides responsive, dynamic and high quality services to improve our client processes while achieving excellence and business results.”

About Fleury Group

The Fleury Group is one off the largest and more respected medicine and healthcare companies in Brazil. People, knowledge and technology are pillars supporting the present and that construct the future. In our 90 years of history, we have been recognized by the public opinion and the medical community thanks to the excellence in client services, technical quality and innovation.

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM/BPO) services in Latin America, and among the top three providers globally, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that operate in the United States. Since 1999, the company has developed its business model in 13 countries where it employs 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento’s shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2016, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work®. For more information, visit www.atento.com

Press Relations

Maite Cordero
+ 34 91 740 74 47
media@atento.com

Investor Relations

Lynn Antipas Tyson
+ 1 914-485-1150
lynn.tyson@atento.com