



Atento recognized as one of the Best Places to Work in Latin America 2016

- For the sixth year running, Atento is one of the 25 Best Multinationals to Work For in Latin America
- The company is also one of the 25 Best Multinationals to Work for in the World, according to Great Place to Work®

PLAYA DEL CARMEN, MEXICO, May 20, 2016 –Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the three top providers worldwide, has been recognized as one of the 25 Best Multinationals to Work For in Latin America 2016 by Great Place to Work®.

Atento, which has now received this recognition for six years straight, has set itself apart over the years by investing in people and striving to build the best workplace environment possible. A people-focused approach is also one of the company's strategic pillars and a fundamental component of its business success. In 2016, nine of the company's national operations were included in the Great Place to Work® rankings as the best companies to work for in their respective countries: Argentina, Brazil, Mexico, Peru, Colombia, Chile, El Salvador, Guatemala and Uruguay. Atento is also the only company in its sector included in the Great Place to Work® ranking of the 25 World's Best Multinational Workplaces in 2015.

Alejandro Reynal, Atento's Chief Executive Officer, said "It is a great honor to be recognized once again as one of the 25 Best Multinationals to Work For in Latin America. This recognition reflects our strategic commitment to people and their professional development as fundamental pillars of our culture and business model". Alejandro Reynal added, "I would like to thank everyone who forms part of this great company for their dedication and hard work under the guidance of our values of commitment, integrity, trust and passion, undoubtedly the key to this recognition".

"Once again, we have been recognized by our employees and Great Place to Work® as an organization that fosters trust, pride and camaraderie", said Iñaki Cebollero, Chief People Officer at Atento. "Sharing this recognition with other global leaders in employee management and motivation is a true reflection of our people-focused approach and the success achieved by our human resource programs", added Iñaki Cebollero.

Atento currently has a large number of local and global programs focused on employee training, development and motivation. The company is one of the largest first job creators in Latin America and implements extensive training and development activities under its Atento Academy program. It fosters a good work environment, teamwork, and pride in belonging through motivation programs while promoting the inclusion of the disabled in the labor market. Atento also encourages contributing value to the community thanks to corporate volunteering programs such as Voces que Ayudan (*Voices that Help*) and the Global Community Month, which have over 4,000 active volunteers each year.

The ranking of the best companies to work for in Latin America is the largest organizational climate study conducted in the region, in which 1,525 companies and over 2 million employees take part. Employee opinion account for two-thirds of the final score for inclusion in the ranking. The remaining third stems from the Culture Audit©, a questionnaire for companies to fill in that Great Place to Work uses to understand and assess the practices, policies and culture in place at the organization.

Click here to see the ranking of the Best Places to Work in Latin America 2016 <http://www.greatplacetowork.net/best-companies/best-workplaces-in-latin-america/best-multinationals-in-latin-america>

About Great Place to Work®

Great Place to Work® is a global research, consulting and training firm that helps organizations identify, create and sustain great workplaces through the development of high-trust workplace cultures.

Each year, it produces and publishes lists of the Best Companies to Work For in each of the more than 50 countries where it operates based on the largest organizational climate study in the world, in which more than 7,200 companies and five million employees take part.

Its mission: "To building a better society by helping companies transform their workplaces".



PRESS RELEASE



About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top three providers globally, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 14 countries where it employs more than 160,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2015, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work® for a third consecutive year. For more information visit www.atento.com

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