



Atento Named One of the 25 World's Best Multinational Workplaces of 2016 by Great Place to Work®

- Atento was recognized as one of the world's best workplaces for the fourth consecutive year
- Only CRM/BPO company included in the ranking
- Atento was also recognized by Great Place to Work®, as one of the Best Places to Work in Latin America in 2016

NEW YORK, October 26, 2016 – Atento S.A. (NYSE: ATTO), a leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the three top providers worldwide, has been recognized by Great Place to Work® as one of the 25 World's Best Multinational Workplaces of 2016. The ranking, derived from the world's largest annual analysis of workplace excellence, encompassing more than 4,100 companies and 7 million employees approximately. The report identifies the top 25 best multinationals to work for based on their workplace culture.

Atento has received this recognition for the fourth consecutive year. Over the years, Atento's strong focus on people management and workplace environment has become a fundamental component of the Company's business model that continues to be praised by different organizations worldwide. In the 2016 edition of the Best Multinationals to work for, Atento came in sixteen place and is, once again, the only company in its sector to be included in this global ranking.

According to Alejandro Reynal, Atento's Chief Executive Officer, "It is a great honor for our Company and an exceptional recognition for our employees to be among the 25 World's Best Multinational Workplaces for the fourth consecutive year. This recognition is a true reflection of our Company's strategic commitment to people as an essential component of the value we offer businesses." Alejandro Reynal added, "I would like to thank all of them for their commitment, integrity, trust and passion. The dedication and motivation of our employees is a source of continuous inspiration and the main reason Atento has achieved this recognition for another year."

"Once again we share the honor of being among the best places to work in the world according to Great Place to Work® with the world leaders in employee management and motivation," said Iñaki Cebollero, Chief People Officer at Atento. "Our human resources programs aim to develop people to offer an exceptional customer experience to businesses and consumers, all in a work environment which promotes trust, pride and camaraderie," added Iñaki Cebollero.

Atento was also recently chosen as one of the Best Places to Work for in Latin America in 2016 for the sixth consecutive year by Great Place to Work®. To be considered eligible for the world multinational list, companies must have a minimum of 5,000 employees and appear on a minimum of five national best workplaces lists.

Atento currently has a large number of local and global programs focused on employee training, development and motivation. The Company is one of the largest first job creators in Latin America and deploys extensive training and development activities under its *Atento Academy* program. Atento fosters a good work environment, teamwork, and pride in belonging through its motivational programs, and promotes the inclusion of the disabled in the labor market. Atento also encourages community service through corporate volunteering programs, such as *Voces que Ayudan* (Voices that Help), *Atentos al Futuro* (Think about the Future) and *Global Community Month*.

View the companies included in the 2016 World's Best Multinational Workplaces ranking
<http://www.greatplacetowork.net/best-companies/worlds-best-multinationals>

View the companies included in the 2016 Best Places to Work in Latin America ranking
<http://www.greatplacetowork.net/best-companies/best-workplaces-in-latin-america/best-multinationals-in-latin-america>

About Great Place to Work®

Great Place to Work® is the global authority on high-trust, high-performance workplace cultures. Through proprietary assessment tools, advisory services, and certification programs, including Best Workplaces lists and workplace reviews, Great Place to Work® provides the benchmarks, framework, and expertise needed to create, sustain, and recognize outstanding workplace cultures. For more information www.greatplacetowork.net



PRESS RELEASE



About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top three providers globally, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that operate in the United States. Since 1999, the company has developed its business model in 14 countries where it employs more than 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2015, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work®. For more information visit www.atento.com

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