

Atento recognized as one of the Best Companies to Work for in Brazil in 2017

- This is the 5th year the company has been included in the Great Place to Work® ranking in Brazil
- The company is also one of the 25 Best Multinational Companies to Work for in Latin America and the World according to Great Place to Work®
- Today, Atento employs more than 78,000 people in Brazil

SÃO PAULO, August 15, 2017 – Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the top five providers worldwide, has been recognized for the 5th year as one of the Best Companies to Work for in Brazil, according to Great Place to Work®.

The company has stood out by investing in people, one of its strategic pillars, and by building a good working environment. "It is with great pride that we receive this recognition, which reinforces our culture of placing the greatest value on human capital," says Mário Camara, Managing Director of Atento in Brazil. "Each day, we are inspired by the commitment shown by our employees to always offer the best customer experience to our clients, as well as how they live our values of commitment, passion, integrity and trust. This recognition belongs to the entire Atento team, who are at the heart of our company's success" Mr. Camara added.

Having engaged employees is a competitive advantage for Atento and a key component of its business model. That's why the company invests constantly in their people and offers structured career plans as well as development programs enabling all employees to grow. Atento is currently recognized by Great Place to Work® as one of the best companies to work for in Argentina, Uruguay, Peru, Chile, Mexico, El Salvador and Guatemala. In addition, Atento was the only company in its sector to be included in the ranking of the 25 World's Best Multinational Workplaces and is one of the 25 Best Multinationals to Work for in Latin America according to Great Place to Work®. Atento is also one of the 30 Best Companies for Women to Work for in Brazil.

"Atento's strategic commitment to the development of our people, as well as our efforts to provide the best working environment, has positioned us in several countries as one of the best companies to work for, including Brazil, our top market by revenue, number of customers and employees," says Atento's Chief Executive Officer Alejandro Reynal. "I would like to thank Atento's Brazil team for making this important recognition possible once again," Mr. Reynal added.

Atento has a series of programs focused on training, developing and motivating employees locally and globally. The company is one of the largest providers of first jobs in Latin America and performs extensive training and development work through the Atento Academy and the Atento Leadership University programs. It promotes a good work environment, pride in belonging and teamwork through its motivation programs. It also promotes diversity through employment programs such as Young Apprentice, Trainees, First Job, Over 45 Years Old Program (professionals over the age of 45 who want to return to the job market) or People with Disabilities Program.

About Great Place to Work®

Great Place to Work® is a global research, consulting and training company that helps organizations identify, create and maintain excellent working environments by developing a culture of trust. Each year, it creates and publishes the lists of the Best Companies to Work for in each of the 50 countries where it is present, based on the largest organizational climate survey in the world, involving more than 7,200 companies and 5 million professionals. Its mission: "To build a better society by helping organizations transform their working environments."

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top five providers globally, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 13 countries where it employs 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services,





health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2016, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work® for a fourth consecutive year. For more information visit www.atento.com

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