

Atento Recognized as Socially Responsible Company for the Fourth Year in Peru

- This certificate is awarded to companies for their high standards in working conditions, business ethics, engagement with the community and environmental protection
- Atento is the only company in the CRM/BPO sector to be awarded the Socially Responsible Company certificate in Peru

LIMA, 05 May 2016 – Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing (CRM/BPO) in Latin America and one of the three largest providers worldwide, was awarded with the Socially Responsible Company (SRC) certification by Peru 2021 the leading Corporate Social Responsibility organization in the country.

This is a tribute to its high standards in working conditions, business ethics, engagement with the community and environmental protection. This is the fourth time Atento has been awarded this certificate in Peru and it is the only company in its sector to hold it.

"This recognition reflects our commitment to making a valuable contribution to the community and to our employees", said José Antonio Iyo, Managing Director of Atento Peru. "This certificate is also a testament to our character and management style, that drives us to continue to create new programs that benefit society and the environment", he added.

The SRC Certificate was created in Mexico by the Mexican Center for Philanthropy (CEMEFI) in 2000 and Perú 2021 adopted it in 2011 with the aim of bolstering corporate social responsibility in Peru. The Certificate is obtained through a process of verified self-diagnosis in those companies that have embraced this culture and put it into practice through their policies and everyday work, as a sustainable and responsible competitiveness approach to management.

This award certifies the company in the eyes of employees, investors, clients, authorities and society overall as having voluntarily and publicly made a commitment to socially responsible management as part of its business culture and strategy.

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top three providers globally, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 14 countries where it employs more than 160,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2015, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work® for a third consecutive year. For more information visit www.atento.com

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PRESS RELEASE

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