

Atento recognized Top Employer 2015 in Spain

- **For the fifth year in a row, Atento receives this certification recognizing companies with outstanding human resources practices**
- **It is the only customer relationship management company in Spain to receive this recognition**

MADRID, February 20, 2015 – Atento S.A. (NYSE: ATTO), the largest provider of customer relationship management and business process outsourcing (CRM/BPO) services in Latin America and Spain, has been recognized as a Top Employer 2015 for the fifth consecutive year in Spain.

The certification, granted annually by the Top Employers Institute, recognizes the best organizations in terms of employee conditions, talent development at all levels of the organization and continuous effort to optimize employment and labor practices.

José María Pérez Melber, Atento Spain General Director said "We believe that our employees' motivation translates into a differential customer experience, and therefore into satisfied customers who are loyal to the brands we represent". For José María Pérez Melber, "Receiving this certification for the fifth year in a row and being the only CRM/BPO company to do so in Spain is the result of Atento's hard work in managing and motivating employees. Atento's team commitment is top of the industry and reflects our strong people focus".

The International Business Development Director for the Top Employers Institute Judith Oude Sogtoen underlined the importance of employees' personal and professional development at their companies and highlighted Atento's work in this area, "Providing an outstanding work environment and offering a wide range of initiatives, benefits, working conditions and performance management programs that are in line with the organizational culture".

Sixty-three companies received the certification of Top Employers Spain for 2015 along with Atento, including Axa, Bankinter, Cepsa, Cetelem, Gas Natural, Cortefiel, Ikea, Leroy Merlin, McDonalds, Novartis, Orange, Repsol, Samsung, Sanitas, Seat and Vodafone, to name a few. See the full list of certified companies at [Top Employers Spain 2015](#)

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing ("CRM BPO") services in Latin America and Spain, and among the top three providers globally, based on revenues. Since 1999, the Company has developed its business model in 14 countries where it employs approximately 153,000 people. Atento has over 400 clients to whom it offers a wide range of CRM BPO services across multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, media and technology, health, retail and public administrations, among others. More information www.atento.com

About Top Employers

Top Employers Institute globally certifies excellence in the conditions that employers create for their people. Key to the Top Employers procedure is that all participating companies complete a rigorous analytical process and achieve the standards required to be certified. All responses are individually audited to reinforce the validity of the process.

Top Employers Institute assesses the following criteria: talent strategy, staff planning, on-boarding, learning and development, performance management, leadership development, career and succession management, compensation and benefits, and corporate culture. More information at the website [Top Employers Spain](#)

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